If you are unhappy with our service

If you have a complaint about your adviser, or any financial advice you have received from your adviser, please contact us:

Quilter Financial Planning Complaints Department

Quilter SUNDERLAND SR43 4JP

Email: <u>QFPcomplaints@quilter.com</u>

Tel: 0808 171 2626

You can find more information by visiting the Quilter Financial Planning website:

Contact Quilter Financial Planning | Quilter

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service (<u>www.financial-ombudsman.org.uk</u>